

LMC ViewPoint

The newsletter of Leeds Local Medical Committee Limited

25th March 2022

Campaign to tackle abuse directed at GP workforce: Don't 'leave a gap' in our workforce

During the pandemic, reports of abuse directed at doctors' surgery staff and community pharmacy teams across West Yorkshire have increased. In response the West Yorkshire Health and Care Partnership (WY HCP), working with GPs, pharmacists and patients, has launched a campaign called 'leaving a gap' to make people think about the consequences of abusive behaviour.

The campaign reminds people we're all here to help each other and the importance of all round understanding and kindness.

Abuse directed at GP practices and community pharmacy teams means receptionist and counter staff deal with the most insults and threats. Teams have been spat and sworn at, their cars damaged, received death threats and been in tears, regularly.

Dr Richard Vautrey, Leeds LMC assistant secretary said "Services remain exceptionally busy, and whilst GP teams are working as hard as they can we know it can be very frustrating for patients. This campaign is all about asking people to take a moment to think before speaking with our staff. Abuse is significantly impacting staff morale at a time when the workforce has never been so stretched. It is in danger of driving away staff from a profession under pressure – staff leaving their jobs won't help anyone and will only make the situation worse".

Dr James Thomas, Chair of WY HCP Clinical Forum said "GPs are working differently, whilst helping more people than ever before. One conversation can be enough to hurt. It's important that we all take time to consider our behaviours and how it can impact on others. Being kind can make a huge difference to someone's day". Ruth Buchan Chief Executive Officer at Community Pharmacy West Yorkshire said "While most people treat our staff with the respect they deserve in the workplace, sadly, community pharmacy teams are facing increased abuse. We are here to help you with advice and medicines. Please don't take your frustration out on our teams. I know things can be frustrating but let's be kind to each other, it can make a huge difference to someone's day and work life".

The campaign was featured in the [Yorkshire Evening Post](#) and [Yorkshire Post](#)

You can find out more at: www.wypartnership.co.uk/leaving-a-gap

General Practice campaign

The BMA and GPDF have launched the [Rebuild General Practice](#) campaign with a call to action: to rebuild general practice or put patient safety at increasing risk. This builds on last year's **Support Your Surgery** campaign, which saw nearly 30,000 GPs and patients join our call for the urgent funding needed for GP practices across England.

Dr Kieran Sharrock, deputy chair of GPC England gave a [speech](#) at a launch event and he was joined by Jeremy Hunt MP, who said that "the workforce crisis is the biggest issue facing NHS. We can forget fixing the backlog unless we urgently come up with a plan to train enough doctors for the future, and crucially, retain the ones we've got."

The campaign has also released the findings of a survey of 1395 GPs in England, Wales, and Scotland, which showed that:

- nearly nine in 10 GPs fear patients aren't always safe at their surgeries
- 7 out of 10 GPs feel the risk to 'patient safety' is increasing

- GPs cited staff shortages and too little time for appointments as the main factors putting patients at risk
- 86% of GPs stated they didn't have enough time with patients
- 77% of GPs said GP shortages were putting patient safety at risk.

You can find a copy of the [press release](#), coverage on the [BMA website](#) as well as in the [Guardian](#), [Daily Mirror](#) and [Pulse](#)

COVID-19 booster programme

The COVID-19 booster programme is now underway. Some PCN practices are offering this in Leeds, and will contact patients directly, whilst others will need to access pharmacy sites. People aged 75 and over, those who live in older adult care homes, and those who are immunosuppressed are being invited to book Spring booster jabs via the [online booking service](#)

Infection Prevention Control in healthcare settings

Although the COVID restrictions have been lifted in England, the [Infection Prevention Control](#) (IPC) guidance for healthcare workers remain in place and still advises that face masks should continue be worn by staff and patients in health care settings. The BMA have produced an updated [patient poster](#) that can be used in practices.

Death certification

The Coronavirus easement permitting deaths to be registered by telephone will end on Thursday 24 March. From 25 March all registrations will be conducted in person. However new legislation (The Births and Deaths Registration (Electronic Communications and Electronic Storage) 2021 allows for the Medical Certificate of Cause of Death to continue to be sent electronically to the registrar. Please therefore continue to email the MCCD along with next of kin contact details (mobile phone and email) to the registrar at register.headoffice@leeds.gov.uk, and to notify the next of kin, in paper or electronic form, that the MCCD has been issued. *Please do not hand the MCCD to the next of kin as this will delay the registration.*

On receipt of the MCCD (and next of kin contact details), the registrar will contact the next of kin to make an "in person" appointment to register the death. They aim to make this call within 3 working days. The registrar will no longer require the original paper copy of the MCCD for certificates that are issued after 24 March. These can now be securely destroyed. However, you may wish to wait a reasonable period of time to allow for follow-up enquiries e.g., 4 weeks.

Please [see the attached](#) customer guidance on registering deaths, which you may wish to make available to bereaved families.

As we revert to some previous arrangements, it remains the case that to complete an MCCD there is no legal requirement to have "seen" a deceased patient in the 28 days before or after death, however, if a deceased patient has not been seen in the 28 days before or after death, the registrar will automatically refer this to the coroner.

BMA elections – vote now

Elections are currently open for two important BMA elections and we would encourage all those eligible to vote.

A new **GPC England representative** for Calderdale/Kirklees/Leeds/Wakefield is to be elected. Dr Lucy Clement, a GP at Oakwood Lane Medical Practice and an LMC officer, is standing for election. Elections close on 7th April. Details can be found at [here](#)

BMA council elections are also taking place. Over 200 doctors are standing for election, including Dr Richard Vautrey, GP at Meanwood Group Practice and Leeds LMC assistant medical secretary. Please take time to complete the ballot paper that has been posted to all BMA members and return by 19 April.

The BMA have also produced materials to guide you through the voting process. This includes:

- A key web resource which aims to [answer all the key questions you have on voting](#)
- A web tool which [enables you to more easily find election candidates](#) – the tool allows you to sort nominees by branch of practice

Locally procured pneumococcal vaccine claims from April 2022

From 1 April 2022, NHSEI have stated that practices will not be able to claim for locally procured pneumococcal (PPV23) vaccine administered. To support any outstanding and exceptional pneumococcal vaccine claims effective from this date, practices will be required to use a FP10 prescription form instead of the FP34PD/D appendix form for historic claims for locally procured PPV23 vaccine administered on or before 31 March 2022 and claimed in accordance with the timeframe set out in the Statement of Financial Entitlements; and any prospective and exceptional claims for locally procured childhood pneumococcal vaccine when administered to an adult for clinical reasons.

GP contract changes guidance

Following the [announcement of the GP contract changes](#) for 2022/23, which will come into effect from 1 April, GPC England have now published an [explainer video](#) explaining what this will mean for practices. You can also read their [guidance about the contract changes](#) to support practices in their decision making and next steps.

Friends and Family Test

The requirement to submit Friends and Family Test (FFT) data was temporarily suspended in March 2020 to allow resources to be freed up for prioritisation during the pandemic. The requirement that practices report to commissioners about the FFT returns will now be reintroduced into the GP contract from 1 April 2022. To allow practices time to get fully up to speed, practices will only be required to submit data from Q2 in 22/23 onwards and commissioners will be made aware of this.

Practices will need to implement the new [FFT guidance](#), and the key requirements for practices are:

- make the FFT available for people who want to use it to give feedback
- use the standard FFT question (Overall, how was your experience of our service?)
- include at least one free text question, decided by the practices
- submit monthly data to NHSE using CQRS.

Patient access to records

[NHS Digital](#) are making plans for patients with online accounts such as through the NHS App to be able to read new entries in their health record. This applies to patients whose practices use the TPP and EMIS systems. Arrangements with practices which use Vision as the clinical system are under discussion. This was planned to begin from April but has now been delayed, with no start date currently published. However practices should now be making all staff who add information to patient records that this will be viewable by patients in the future.

The GPIT system configuration is being changed so that existing online users have access to their future, or prospective, health information entered after this change is made. New online users set up after this date will also receive this level of access by default. General practice will be able to customise or remove access for individuals if having access to future, or perspective, GP health information is inappropriate.

A presentation given to the LMC by NHS Digital, with links to resources, is attached.

Emergency GMC registration to end in September

The government [has announced](#) that the temporary emergency GMC registration they introduced to support the pandemic response, will close on 30 September 2022. The GMC will shortly be in contact with doctors who still hold this type of registration to outline their options and to thank them for holding this type of registration during such a challenging period. The options are likely to

include retaining temporary emergency registration until the 30th September deadline, asking the GMC to remove it, or applying to restore their routine registration and licence to practise.

Read more about temporary registration on the [GMC website](#)

BMA safe working guidance

GPC England have also recently published a [safe working guide](#) to enable practices to prioritise safe patient care, within the present bounds of the GMS contract. They have now added some videos to the resources section directing practices to the safest way to continue deliver patient care, including one on [redirecting patients to the safest part of the system](#).

Health Foundation report on access to general practice

The Health Foundation and NHSE/I have published an [analysis on access to patient preferences when accessing GP services](#), which suggests that while not suitable for everyone or all conditions, in many cases patients themselves will often prefer and indeed request a remote consultation.

TARGET 2022-23 out-of-hours cover

We are pleased that the CCG have confirmed that we are able to return to the previous model of out-of-hours cover for TARGET. The cover will start from 1 April 2022, with 111 providing telephone triage and LCD providing clinical cover. Therefore, all practices can revert to their usual TARGET arrangements and close for their TARGET afternoon, starting with the external TARGET sessions on 28 April, 10 May and 19 May.

Practices should, as before, ensure that practice telephone answer phone messages state that your practice is closed for staff training and patients can call 111 for urgent care matters and 999 in an emergency (routine matters to be raised with the practice once it re-opens); and that you update your practice posters and website information with the above process.

Spirometry in General Practice

Leeds CCG have produced the [attached document](#) which sets out their position to improve the quality of and capacity for spirometry in the city. This follows the LMC repeatedly highlighting the concerns we have received from practices about this issue, not least the difficulty delivering this in general practice, the barriers to accessing spirometry in secondary care and the need for a properly commissioned community diagnostic service to help improve consistency of diagnosis and improve patient care.

We have agreed that the CCG should gather more information about this and as a result they have sent out a [brief survey](#) to each practice asking for assessment of the competence and capacity to undertake diagnostic and monitoring spirometry. We would encourage practices to complete this with an honest assessment of their situation. We will continue to discuss this important issue with the CCG.

Sessionals GPs committee regional elections

The [Sessional GPs committee](#) is currently seeking regional representatives to join its committee, which has 16 elected members. If elected, candidates will take up their seats on the committee in July 2022 and will serve for three BMA sessions, from 2022-2025. **You must be a BMA member to nominate in this election.**

To submit your nomination please visit <https://elections.bma.org.uk/>
The deadline is noon Tuesday 29 March 2022.

GMC public consultation to review core guidance for medical professionals

The GMC is holding a public consultation to review its core guidance for medical professionals, Good Medical Practice, from late Spring to early Summer this year. This review will help the GMC support medical professionals to navigate the ethical challenges they face now and in the future.

The GMC want their updated guidance to promote positive workplace cultures that are compassionate, civil, inclusive and fair, to achieve the best possible outcomes for patients.

More information about the review can be found here <https://www.gmc-uk.org/ethical-guidance/good-medical-practice-review/what-you-need-to-know-about-the-good-medical-practice-review>

This is a significant opportunity for doctors to contribute to the review and the GMC are meeting with the LMC in April to gather as many perspectives as possible. The GMC are keen to offer the opportunity for doctors to feed in their views during the consultation period (likely early May to late July).

Yorkshire Faculty Celebrating General Practice – Dinner Party, 6th May 2022

For your information, please see the message below from the RCGP:

We understand that the last 2 years have been hard for everyone in General Practice, so we are pleased to invite you to the **FREE** Yorkshire Faculty Celebrating General Practice event on **Friday 6 May at the Royal Theatre, Harrogate**, starting at 19:00.

We want this event to be a celebration for everyone and an opportunity for you to come meet up with friends, colleagues, relax, and enjoy the evening. The evening includes a drinks reception followed by a three-course meal, and entertainment. We also have the president of RCGP, Professor Dame Clare Gerada speaking on the night too.

The event is free for members who can book and can invite non-members at £10 a head.

We would love for your practice team, husband, wife, partner, and friends to join us too.

If you do sign up but then need to cancel please do let us know as soon as possible to avoid a non-refund for the attendees marked at £10 a head.

To sign up please use the link below:

<https://rcgpportal.force.com/s/lt-event?id=a1U1i000009jDm7EAE&site=a0d1i00000aKQbhAAG>

Any questions or issues, please direct them to [Antonia Ford](#) who is organising the event: antonia.ford@rcgp.org.uk

Cameron Fund – Spring newsletter & Annual Review

Please see the attached newsletter and annual review for your information.

Comings & Goings

- Dr Diana James retires 31st march after 28 years as a partner at Gibson Lane Practice. We all wish her well in her retirement
- Amy Kerfoot has taken over as Practice Manager for Vesper Road & Morris Lane Surgery, fond farewell to Mohammed Zahoor.
- City View Medical Practice is sad to say goodbye to Dr Ali Shaw, after 10 years at the Practice, but we wish her well for the next stage in her career and look forward to hearing her news. City View Medical Practice welcome new GPs – Dr Rasheed Adewole, Dr Shohan Shahnewas, Dr Chinedu Okafo, Dr Chidinma Ohanele, Dr Kar Jun Yip and Dr Casey Obi – and hope they will have a long and happy career at City View.
- Whitehall Surgery have employed a nurse practitioner Victoria Fairbourn - Varley, soon to join the team from 24th March 2022.

Obituaries

Abbey Medical Centre in Kirkstall are sad to announce the death of one of our recently retired GPs Dr John Kirkham who was a GP for over 30 years and was a well-respected doctor, GP trainer and friend to many of the Leeds GP community. Our thoughts and prayers are with his family. RIP

VACCANCIES

Salaried or Retainer GP, to start w/c 29th August 2022

4 sessions pw Wednesday to Friday (including all day Fridays)

£9,500 - £9,700 per session according to length of NHS experience

We are seeking a salaried or retainer GP with strong clinical skills to join our democratic and forward-thinking practice. We'd like you to bring a commitment to serve our varied practice population, and you will have the opportunity to play a full role in all aspects of the practice.

We are a co-operative team, meeting daily for mutual support in our modern spacious new premises. We want all our clinicians to have a good work-life balance and an enjoyable working day.

St Martin is an urban training practice, caring for a patient list of 7500. Excellent QOF and target achievement and a track record of innovation. 5 partners. Excellent skillmixed nursing team doing long-term condition management. Well-developed Patient Support Team who are "care navigating" & managing the clinical letters. Wide range of attached staff and services. Active member of Chapeltown Primary Care network.

For a full information pack see our website www.stmartinspracticeleeds.nhs.uk which will also tell you more about our practice. The information pack has job description, person specification, and terms and conditions.

To arrange an informal chat please contact Camilla Hawkes, Practice Manager, camilla.hawkes@nhs.net, or 07493 877922

Closing date: Monday 11th April 2022

St Martins Practice, 210 Chapeltown Road, Leeds LS7 4HZ

LOWER WORTLEY, LEEDS LS12 5SG

SALARIED GP / ADVANCED NURSE PRACTITIONER UP TO 4 SESSIONS

Hawthorn Surgery is a well-established training practice based in Lower Wortley and New Farnley, just 3 miles West of the vibrant city centre of Leeds. Proximity to road networks make life here convenient for enjoying the beautiful Yorkshire landscape.

Following the recent successful recruitment of a GP we are now looking for another enthusiastic, forward thinking colleague to join our growing team. We are looking for a strong team-player who will share our patient-centred ethos.

We are a training practice with a culture of learning and development. We currently have 1 GP registrar and 1 FY2 doctor working with us.

Our dedicated and supportive clinical workforce comprises 2 GP partners, 3 salaried GP's, 2 practice nurses and a health care assistant for a list size of 6000 patients.

We cater for a diverse mix of patients, that being located close to a large city affords.

We encourage clinical and administrative teams to contribute and share innovation through regular meetings and hold daily catch-up's over coffee. We have 15 minute appointments.

As a member of our local PCN we hold COVID vaccination clinics and have developed new and collaborative ways of working. We have co-employed clinical pharmacists, first contact physiotherapists, social prescribers, care-co-ordinators, and a paramedic, using the Additional Roles Reimbursement Scheme (ARRS).

A salaried GP / ANP role for up to 4 sessions has arisen and will be an exciting prospect for a like-minded candidate in this highly reputable practice.

We encourage candidates to contact us for an informal visit.

- System One
- High QOF achievement
- CQC "Good" with "Outstanding" in responsiveness to patients
- Purpose based modern leased building
- Additional extended hours locality Hub working available if desired
- Keen baking skills and food huddles along with seasonal quizzes.
- Hawthorn surgery allotment group

If you would like any more information about this opportunity, please contact Amanda Nelson, Practice Manager on 01132954770, or amanda.nelson@nhs.net

Come and join us at Rutland Lodge Medical Practice, Leeds

We have a vacancy for a newly qualified or experienced GP or ANP to provide 6-8 sessions per week.

You will be working with an experienced GP and nursing team ably supported by management and administration staff.

We are a teaching and training practice currently with four GP partners, 3 Salaried Doctors, 1 Advanced Nurse Practitioner, 3 Practice Nurses, and a Health Care Assistant.

Our Practice covers a diverse area of North Leeds from the inner city up to the Ring Road in North Leeds, with a patient population of just over 9,000. The Practice has two sites with main purpose built premises well located and easily accessible on the Scott Hall Road and a branch surgery in Little London.

We are very active within Central North Leeds Primary Care Network

Key Information:

- Several sessions available with flexible telephone and face to face session times
- Well organised GMS, SystmOne practice
- Purpose build premises
- Practice has a reputation for consistent high achievement
- Use of AskMyGP embedded in practice
- We would welcome applications from trainers or intending trainers
- No premises buy in but scope for development of branch site

Key Benefits:

- Contract based on BMA standard contract
- Immediate parity for a partner
- NHS Pension
- Practice is part of NHS Fleet solutions

What Happens Next:

If you would like to be considered for this post please talk to us in confidence by calling our Practice Manager Paula Dearing on 0113 2007455 or get in touch by emailing p.dearing@nhs.net.

Foundry Lane Surgery (Drs Sarah Frost, Simon Hall, Bruno Rushforth & Cathryn Cooper) in East Leeds, are looking to recruit a salaried GP:

- 4-8 sessions a week
- Starting August 2022 but flexible earlier / later start for right candidate
- 7,200 patients; 6 GP team; 4 GP registrars
- CQC 'Good' across all domains and all patient groups
- Experienced practice nurse team (3 nurses, 2 HCAs)
- Supportive management, admin and reception teams
- Support from PCN staff including clinical pharmacy team
- 6 weeks annual leave plus 1 week study leave a year
- No duty doctor sessions
- Very low home visit practice (young demographic)
- We meet daily for lunch in large room for peer support
- 2 current Partners started as salaried GPs

Experienced candidates or those embarking on their GP career post-CCT would be equally welcome to apply. We would support the successful candidate with training to develop their clinical educator skills to support our GP registrars at the practice.

Applications by CV plus cover letter by **5pm Friday 29th April**. We welcome candidates to come for an informal visit.

Email:- Kay Harvey - Practice manager: michaela.harvey@nhs.net

Practice Nurse Vacancy – Alwoodley Medical Practice

We are a friendly, supportive GP surgery looking for an experienced and enthusiastic Practice Nurse to join our busy practice team.

We are currently a team of 6 Practice nurses and 5 Health Care Assistants and are looking for a full time nurse with the following attributes :

- RGN with NMC registration.
- Experience in managing chronic conditions.
- Specific nursing skills / qualifications including cervical cytology, wound care, immunisation.

- Commitment to continuing professional development.
- Excellent communication and interpersonal skills.
- Ability to work autonomously and collaboratively within a team.
- To be able to determine workload priorities.
- Able to work under pressure in an ever changing environment.
- Flexibility of working hours that may include extended hours.

Terms & Conditions:

- Ideally full time
- Offer of a competitive rate of pay dependent on experience
- NHS Pension Scheme
- Uniform provided
- 6 weeks (pro rata) annual leave plus bank holidays
- Training and CPD provided where necessary.

Please contact Jayne Tait for more information jayne.tait@nhs.net