

TAKE A COLLEAGUE TOWORK

An opportunity for colleagues to take time out and experience each other's roles as part of our efforts to work effectively across our Leeds health and care system and co-create integrated clinical pathways.

Interested? Just drop an email to: LHCA@leeds.gov.uk



WHAT'S IN IT FOR YOU?

I work in primary care, how would this help me?

- "How do I get to know who my secondary care colleagues are and who can I call for help?"
- "How do we create robust shared management plans for patients?"
- "What happens to my patient when they attend an outpatient clinic?"
- "Why is more work coming from secondary care?"
- "What's the action required for my patient within the secondary care notes?"

I work in secondary care, how would this help me?

- "Are there alternative ways to prevent some patients coming to hospital?"
- "Why is my waiting list so long?"
- "Why can't I get my new patients seen more quickly?"
- "Why has this patient been referred?"
- "I think this patient could have been managed in primary care"
- "How do we create robust shared management plans for patients?"



PREVIOUS PARTICIPANTS SAID...

100% of participants said they would likely recommend the programme to a colleague.

100% of participants felt they gained what they had required from the experience.

"It was an opportunity to build relationships. The experience was useful and emphasised a need to further develop effective flow through of care between the patient and the community, the GP, and the hospital."

Dr Abiye Hector-Goma, GP. Allerton Medical Centre

"I thought it was fantastic and very useful. I hadn't had anything to do with GPs since being a fourth year medical student and I wanted to re-fresh my understanding."

Dr Emma Ward, Consultant, Endocrinologist





PROGRAMME LENGTH AND FORMAT

We recommend participants spend a minimum of half a day shadowing each role, which can be scheduled at your own convenience.

AIMS

- 1. Build informal relationships.
- 2. Create knowledge and understanding between organisations.
- 3. Eliminate stereotypes that colleagues may have of each other and other organisations.
- 4. Provide an opportunity to interact with colleagues you may never have under usual circumstances.
- 5. Work towards streamlining clinical practice.

ORIFCTIVES

- 1. Establish mechanisms for structured networking, reflective practice, collaborative problem solving, system working and improvement across primary and secondary care settings.
- 2. Improve service delivery across primary and secondary care by informing the development of integrated pathways and identification of improvement activities across care settings.
- 3. Contribute to the development and delivery of the overall outpatient strategy and the 'Optimising Secondary Care' workstream of the Leeds Plan.

"The most important take home message from the morning was how the service was used. I thought a lot of the patients simply wanted reassurance in the form of a scan, blood test or verbally. It has made me realise how controlled most of our referrals actually are."

Mr George Whitwell, Consultant Orthopaedic Surgeon, LTHT

"The thing that surprised me the most was the lack of juniors on the ward. The consultant had to write all the notes, chase the bloods and do some of the jobs whilst going round. This was very different to when I was on the wards."

Dr Sarah Forbes, GP, Oakwood Lane Medical Practice

